



An information and advice
community website for
adults and families



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Live Well York Newsletter February 2022

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Community Activities

Over the last few months we've had a huge helping hand from Age UK who've been reviewing the [Community Activities](#) entries. Before lockdown there were more than 600 activities listed. Covid put a stop to that, but since then we've confirmed that over 300 of those activities are taking place and we're looking to get that total back to where it was and beyond.



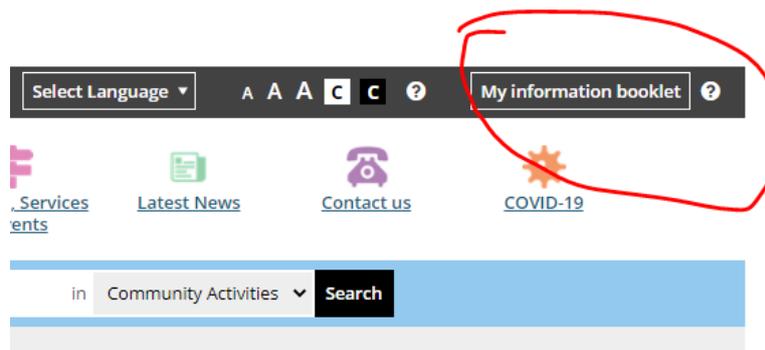
Here's a small selection of the most recent updates and submissions:

- [Acomb WMC Chess Club](#)
- [Armed Forces and Veterans Breakfast Club - The Dick Turpin](#)
- [Community Drop-In: Holgate Ward](#)

Recent Developments

Text Size: The Live Well York booklet now allows you to choose text size (Small-Normal-Large-Largest) as well as the amount of information (Low – Medium – Full) that appears. 'Low' gives basic contact details for your selection of activity and service providers, through to 'Full' which provides the contact info and a description.

Access to 'My Information Booklet' is in the top right hand corner of Live Well York. It's a lot simpler to use now so please give it a try. Book on to a training session or get in touch for more information.



Events Booklet: There's also an Events Booklet option. Add your logo, partner's logos plus an image to make a bespoke booklet for your community event. This is a basic, cheaper alternative to a published glossy booklet so hopefully useful where a free solution is required. It has recently gone live. Check it out and let us know what you think.

Search Options: If you do not find what you are looking for in the search bar then please let us know as we have some improved approaches to ensure that the next time someone uses that keyword they will see a suitable recommended page.

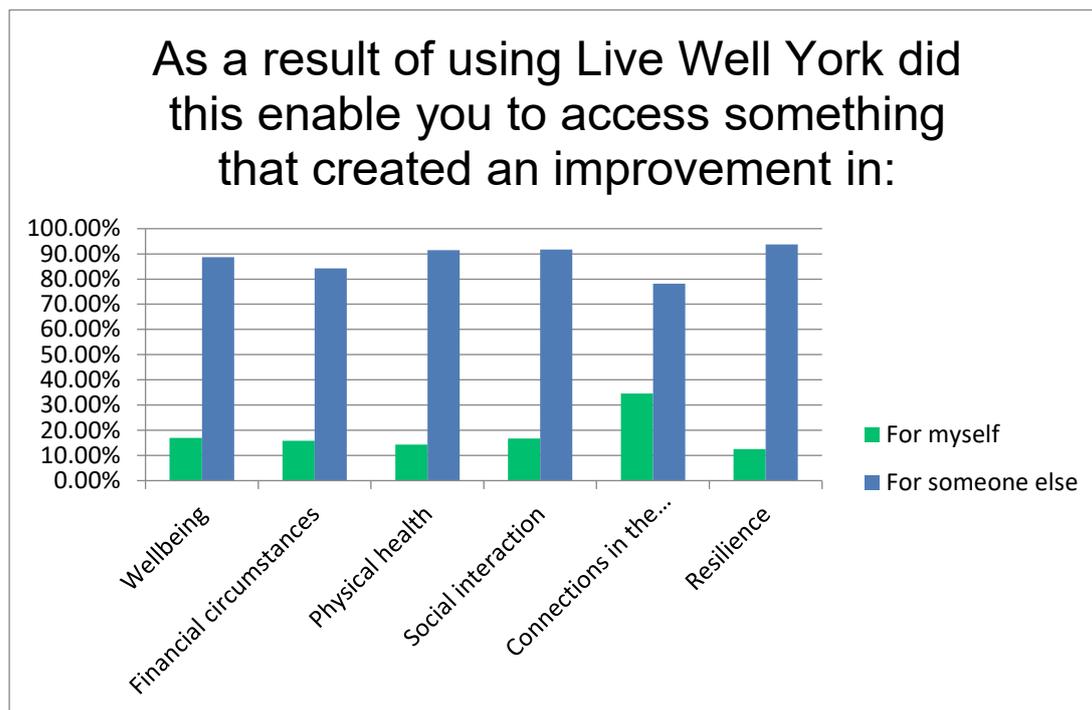


Yor-OK and Live Well York are now working together to provide information to the people of York. [Yor-OK](#) is the information website to support parents, carers, children, young people and anyone who works with children, young people and families in York. Live Well York will now be aimed at adults (rather than adults and families) to avoid duplication.

Survey Towards the end of 2021 we ran our latest survey, following previous ones in 2017, and 2019. All of which have examined the way Live Well York is used, any challenges you might be facing and improvements you'd like to see. We received our best response yet with 89 respondents. The findings give us a sense of where we should be moving and what might need to alter.

Most respondents identified themselves as professionals (61%), with the rest being members of the public.

The stand-out response for us was on this question which showed the importance of information to enable people to self-manage or be supported to find solutions.



Thank you to everyone that took part in the survey. If you'd like to receive the overview of the survey send a request to livelyork@york.gov.uk.

Notice Boards – we recognise from feedback that physical community noticeboards are still a regularly used way to find information. It can be challenging to find the person who holds the keys for the various noticeboards so we'll be building up this knowledge in the Live Well York Professional Zone. If you hold information on who to contact for specific noticeboards then please get in touch.

Community Resources – we are starting to build up navigation to tools, blogs and articles about community approaches. Let us know

if you come across any resources you'd like to see in there. See [Communities section in the Professional Zone](#).

News from our partners and friends:

Employee Skills Share York Cares are promoting their '[Skills Share](#)' employee-volunteer program. It enables people working in York to lend a hand to VCSE organisations.



IT Reuse are looking for 80 functioning laptops and 30 smartphones:

IT ReUse is a Community Furniture Store Project aiming to get people online who can't afford devices themselves. Since Summer 2020 – they have provided over 220 computers to people in need across the city. They are looking for desktops, tablets and smartphones to distribute.



If you'd like to donate devices please email info@itreuse.org.uk or drop them in to Community Furniture Store, Raylor Centre, James Street, York, YO10 3DW. Due to waste recycling rules – they can only take devices less than 10 years old.

The 100% Digital York stream team are keen to find out what digital skill/training opportunities are available for people in York. This will allow them to draw up a guide to what is available and allow various parties to direct service users better and more directly. If you don't currently offer digital skills training or support, or digital skills linked opportunities, but know of someone else who does, please forward the survey on to them.

[Digital Skills Support Questionnaire \(office.com\)](#)

Latest Live Well York Stats Q3 & Q4

	Q3 2020-21	Q4 2020-21
Users	4523	5423
Page Views	37,850	87,096
Quality Rating	83.46%	82.83%
Top 5 Pages	#WhatsMyNextStep (1,151 page views)	York Challenge Poverty (1682)
	York Challenge Poverty (672)	#WhatsMyNextStep (1566)
	#FeelRealYork (586)	Volunteering (740)
	Grant Opportunity - Ways to Wellbeing (470)	Walking & Cycling (668)
	Walking & Cycling (239)	House of Memories - Latest News (661)
Top Section	Directories (2859)	Directories (5691)

Training:

Starting in February we're running four online intro sessions. Just click the link on the day and join us as we look at navigating through the site and compiling, and creating a booklet. We'll be covering the same stuff on each session. Open to all.

- [Tuesday 8th February 10.30 – 11.00](#)
- [Wednesday 16th February 12.30 – 13.00](#)
- [Thursday 24th February 13.30 – 14.00](#)
- [Friday 4th March 14.30 – 15.00](#)

Live Well York is a community website for adults (the children and families website is [YorOK](#)). The website is supported by a number of partner organisations.

This newsletter is for everyone that uses the site; people and organisations. We welcome feedback about the content of the newsletter so contact livewellyork@york.gov.uk with your ideas

You can opt out of receiving the newsletter at any point by emailing us at the above address. Also feel free to forward or let anyone know (organisation or citizen) that they can request to be added to the mailing list.

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