



Accessible York

For Your Convenience

For Your Convenience is one of the accessible offers we have as part of Accessible York in the City Of York.

What is Accessible York?

Accessible York is a brand we are introducing to capture the range of accessible solutions in the city as we continue to make improvements to accessibility. This initiative is run in partnership with North Yorkshire so you can look out for other accessible offers as you travel across York and North Yorkshire.

What is For Your Convenience?

For the last few years, within the city of York, the Council and partners supported the 'Take a Seat' scheme where businesses provided seating for customers and visitors who have a disability, a long-term health condition or frailty, without the need to make a purchase.

In 2024, the council carried out a consultation on the wider accessibility improvements across the city. Customers told us the 'Take A Seat' Scheme wasn't visible enough and people requested that it included information around accessibility for wheelchair users.

Based on that feedback and following a recent audit of all partner locations, we have made improvements and are now

calling it '**For Your Convenience**' as we feel this better reflects the facilities the improved scheme provides.

Access to 'At Your Convenience' online.

We have created a dedicated webpage for the new scheme which explains how it works and lists all the partners and the facilities you can provide as well as the accessibility of your premises.

You can access this here: www.livewellyork.co.uk/fyc



Download the 'At Your Convenience' guide

You will see we have also created a downloadable guide which provides information on each of the scheme partners.

Sponsors

We would like to take this opportunity to thank Healthmatic, The York BID and Live Well York for sponsoring the costs of printing the window stickers.

York AccessAble



In addition to **For Your Convenience** we have a number of venues that have details about their accessibility so you can arrive at the venue knowing what to expect.



You can search for the venue on this web address:

www.accessable.co.uk/organisations/city-of-york-council/

Other York Initiatives you may be interested in

Sunflower Lanyard

The Hidden Disabilities Sunflower is a simple tool for disabled people to voluntarily share that they have a disability or condition that may not be immediately apparent – and that you may need a helping hand, understanding, or more time in shops, at work, on transport, or in public spaces.

A City of York Council officer is available to offer a 1 hr training session to your staff to help identify and understand how to support a customer who may be wearing the lanyard.



Feeding Friendly York

Although not currently part of the 'For Your Convenience' scheme, York is also looking for partners ahead of the launch of the 'Feeding Friendly York' scheme.

Can you help by becoming a feeding-friendly venue where you can create a comfortable space where parents and caregivers feel at ease feeding their babies?

With this scheme, York can help families feel more comfortable and confident feeding their babies while out and about.

If so, we can pass on your details to team supporting this initiative.

For Your Convenience-application form


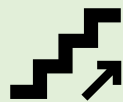

To apply for your venue/s to be part of this scheme please complete the details below. This can either be done alongside one of our volunteer assessors or completed and sent by your organisation to:

CYC Access Team
West Office
Station Rise
York
YO1 6GA

If completed yourself we will arrange for one of our volunteer assessors to visit your venue/s to validate the details before they are added to the website.



Company	
Venue address	
Venue Website	
Contact Name	
Contact Phone	
Contact Email	
Business address (if different to the address above)	


If the venue is not step free you do not need to measure the doors

Does the venue have Step Free Access		Yes		No
Minimum width of doorways including to any toilets				mm

Toilet (see diagram next page)

Does the venue have a toilet?		Yes		No
If yes, is the toilet accessible?	 Toilets	Yes	 Toilet	No

Does the venue have seating?		Yes		No
If yes, do the chairs have arms?		Yes		No

Does the venue have Baby Change		Yes		No
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Would you also be interested in finding out more about:

Feeding Friendly Scheme	Yes		No
Sunflower Training	Yes		No

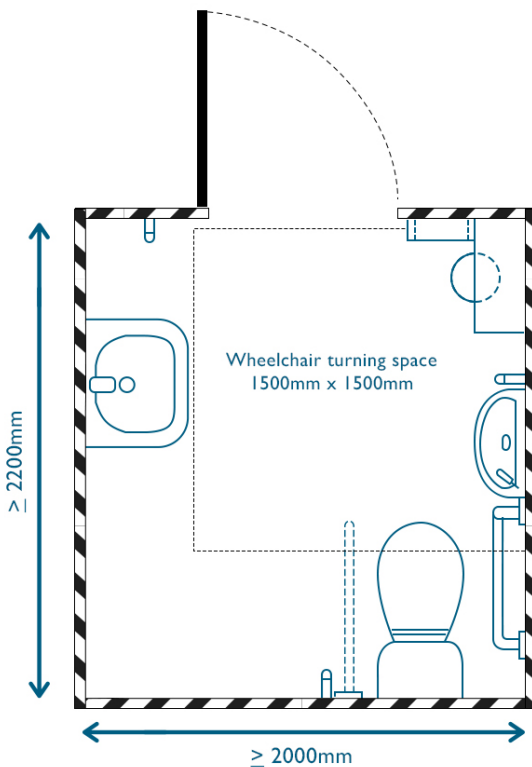
If you have any queries, then please contact:

cycaccessteam@york.gov.uk

Examples of window stickers



Dimensions for an Accessible Toilet



Measurements (cm)	
Width	
Length	